**Comfort Securities Limited**

**Data for every month ending**

**JULY– 2024**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Sr. No.** | **Received From** | **Carried** **Forward from Previous** **Month** | **Received During the month** | **Total Pending** | **Resolved** | **Pending at the end of the month** | **Average** **Resolution** **Time** |
| **Pending For less than 3 month** | **Pending** **For More** **than 3 months** |
| 1 | Directly From Investors | 0 | 0 | 0 | 0 | 0 | 0 | - |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | - |
| 3 | Depositories | 0 | 0 | 0 | 0 | 0 | 0 | - |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | - |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | - |

**Trend of monthly disposal of complaints**

| **Serial** **Number** | **Month** | **Carried forward from previous** **Month** | **Received during the** **Month** | **Resolved during the** **Month** | **Pending at the end of the Month** |
| --- | --- | --- | --- | --- | --- |
| 1 | MAR-24 | 0 | 0 | 0 | 0 |
| 2 | April -24 | 0 | 0 | 0 | 0 |
| 3 | May -24 | 0 | 0 | 0 | 0 |
| 4 | June -24 | 0 | 0 | 0 | 0 |
| 5 | July -24 | 0 | 0 | 0 | 0 |

**Trend of annual disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Serial** **Number** | **Year** | **Carried forward from previous** **Year** | **Received during the** **Year** | **Resolved during the** **Year** | **Pending at the end of the Year** |
| 1  | 2017-2018 | 0 | 0 | 0 | 0 |
| 2 | 2018-2019 | 0 | 0 | 0 | 0 |
| 3 | 2019-2020 | 0 | 0 | 0 | 0 |
| 4 | 2020-2021 | 0 | 0 | 0 | 0 |
| 5 | 2021-2022 | 0 | 0 | 0 | 0 |
| 6 | 2022-2023 | 0 | 0 | 0 | 0 |
| 7 | 2023-2024 | 0 | 2 | 2 | 0 |
| 8 | 2024-2025 | 0 | 0 | 0 | 0 |